

— GREAT — CUSTOMER SERVICE

ST. LOUIS LAMBERT INTERNATIONAL AIRPORT

ANNUAL RECEPTION

## 2022 First Quarter Recognition

## Sherraill Stormmy Hunt - Regency

Sitting here awaiting my flight and saw Stormmy on the floor cleaning of trash near the trash can. Looks like something spilled and she was on her hands and knees wiping all around the trash can. I've never seen anyone this dedicated to their job. She was smiling, not complaining and took pride in making sure the area was clean. Stormmy's uniform was impeccably clean and pressed. Her hair was neat. She looked very professional but had no problem literally doing dirty work. Please promote this woman!!! Wow

## **Tony Little - HMS Host**

It was an early morning and I was sitting by his place of work. He greeted me with a smile and was just a lovely person to have a discussion with. It really made my day because it was so early. He described his day ahead and the hurdles, and we discussed the fact that we are lucky to be here. He was very nice. I think that there are too many people who complain - either employees or the general public about employees. He helped me remember that there are positive people in the world who can make a difference to someone's day.

## Khadija Mohammed – HMS Host

We had a very early flight to St. Louis from Little Rock. We decided to eat breakfast in St. Louis as we had a long layover. Khadija was our waitress. It was very busy that morning. Khadija made sure we had coffee and our meal in a timely manner and checked on us regularly even though the place was full. She was cheerful and calm at all times. She was very professional and acted as if we were her only customer which we weren't. Big "SHOUT OUT"

