



Title VI Complaint Form

Purpose: Use this form to file a complaint if you believe St. Louis Lambert International Airport has not provided adequate access to services, programs, opportunities or activities. Use this form to file a complaint if you are a Limited English Proficient Individual and you believe St. Louis Lambert International Airport did not provide adequate language assistance with respect to a service, benefit, or encounter.

Instructions: Complete this form, print it, sign it, and mail, fax or email to:

St. Louis Lambert International Airport
Attn: Deputy Director Finance & Administration
St. Louis Lambert International Airport
P.O. Box 10212
St. Louis, MO. 63145
Fax: 314-426-5733
E-mail: civilrights@flystl.com

Complainant Information

Complainant Name: _____

Email Address: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Home Phone (include area code):

Business Phone (included area code):

Person (other than Complainant) Alleging A Title VI Violation Complainant

Name: _____

Email Address: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Home Phone (include area code): _____

Business Phone (included area code): _____

Airport Services, Program, Opportunity or Activity Allegedly in Violation

Date Alleged Violation Occurred (mm/dd/yyyy): _____

Location: _____

Description of Services Program, Opportunity or Activity used (if traveling, indicate Airline):

Description of Service, Benefit or Encounter (Limited English Proficiency only):

Description of Alleged Violator (Airport, Tenant, Concessionaire, Contractor, Other):

Description of Alleged Violation and Requested Remedy:

Has this case been filed with the Department of Justice or other government agency or court?

If You Answered “Yes” to the Previous Question, Complete the Following

Agency or Court Contact Person: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone (include area code): _____

Date Filed (mm/dd/yyyy): _____

Other Comments:

Signature: _____ Date: _____

A copy of this complaint will be forwarded to:

Federal Aviation Administration, Office of Civil Rights, , 200 Independence Avenue, S.W., Room 509F, HHH Building, Washington D.C. 20201